

BOOKING CONDITIONS

These are the bookings conditions of the service provider.

1. Booking

Any booking is made directly with the accommodation provider (“Service Provider”) who is responsible for the provision of the services.

OTS acts as an agent and We Love Holidays Ltd (“Love Holidays”) as sub-agent of the Service Provider for the booking of accommodation services. The booking confirmation and voucher will identify the name and address of the Service Provider.

Accommodation services are offered as individual bookings and not as a component of a travel package.

The lead passenger on the booking must be at least 18 years of age, and must be authorised to make the booking on behalf of all members of the party.

Only those persons named at the time of booking can make use of the booking. The client will be liable for any damage or loss caused to the accommodation property or its contents.

Service Provider shall ensure that the information about each hotel, villa, or apartment is accurate. OTS and/or Love Holidays will not accept liability for errors or omissions in the descriptions. Facilities and amenities in accommodation property may be not available for operational reasons. In such case, the client will be advised as soon as aware.

2. Amendments to bookings

The client is not allowed to make any amendments (e.g. to the number of passengers and/or rooms, name changes, period of stays etc.) once the booking has been made. In case an amendment is required, the client shall make a complete new booking subject to all conditions, rates, availability of the time of amendment and cancelling the previous booking accordingly.

OTS will immediately report Love Holidays of any amendment caused by the Service Provider to ensure that the Client is accordingly informed.

3. Cancellation of bookings

If client cancels a booking, specific cancellation fees will be payable.

4. Payment

Client is responsible for making all payments of the correct amount and on time to Love Holidays.

Tourism/city taxes or similar taxes may be payable directly to the Service Provider at the destination. Client shall make sure if tourism/city taxes are payable at destination before making the booking and travelling.

In the event that the client fails to pay all monies due according to the specific conditions of the booking the booking will be cancelled and cancellation charges will apply.

5. Liability

The Service Provider is the responsible for the provision of the Services. Therefore, the client shall address any claim to the Service Provider.

The Service Provider will hold all necessary licenses, consents, insurances and permissions for the provision of the Services.

6. Force Majeure

In case of force majeure such as war, civil war or public disorder brought about by civil war or industrial disputes, epidemic diseases, natural disasters, arrests, levies of execution and restraints by state institution or other persons, industrial actions (i.e. strike), riots, quarantine or other events of equal consequence which make it considerably more difficult to carry out the services and no longer allow the business to be properly run each party shall entitled to cancel any services with immediate effect without incurring any penalty, charge or liability whatsoever. In case of above mentioned events, Love Holidays will ensure to inform the client.